

1. General Conditions

The purchaser is considered to accept the general sales conditions applied by MyZebraBook. Every purchaser explains himself agreed with our sales conditions true raising a order by MyZebraBook. By paying the invoice, the client recognises to have taken knowledge of all general and specific sales conditions which are related to all services and products mentioned on the invoice and to accept these conditions.

The price of the articles mentioned on your order is final and is VAT included (6% for the books).

The prices are in euro and payable in euro on the account of MyZebraBook IBAN BE20363024067356, BIC : BBRUBEBB. The contract is under the Belgian law.

These terms and conditions will be governed by and interpreted in accordance with the law of Belgium. You agree to submit to the exclusive jurisdiction of the Court of Brussels in relation to any claim, dispute or matter arising out of or relating to the use of this website. All complaints should be directed to MyZebraBook sprl, Rue Borrens, 47 - 1050 Brussels or info@myzebrabook.com.

2. Shipping fees

Production of the books starts on Monday 1pm, the books are shipped on Tuesday of the following week. We offer a standard delivery through Bepost without tracking or a speedy delivery via UPS with full tracking of your order. We decline any responsibility for a late or 1st delivery via Bepost.

The shipping costs are:

Austria: Bpost 6.00 €

Belgium: Bpost 6.00 €

Canada: Bpost 17.00 €

Cyprus: Bpost 8.00 €

Denmark: Bpost 6.00 €

Finland: Bpost 6.00 €

France: Bpost 6.00 €

Germany: Bpost 6.00 €

Ireland: Bpost 6.00 €

Italy: Bpost 6.00 €

Luxembourg: Bpost 6.00 €

Netherlands: Bpost 6.00 €

Norway: Bpost 6.00 €

Spain: Bpost 6.00 €

Sweden: Bpost 6.00 €

Switzerland: Bpost 6.00 €

United Kingdom: Bpost 6.00 €

3. Returns

MonABC will reimburse damaged or badly printed items or items that do not correspond to the summary sent of the order placed. Please join in this case your IBAN account number to returned items and we will make the payment within 30 days of receipt of the returned item. The right of withdrawal and the return of the item must be made within 14 calendar days of receipt. The

consumer must do validate the proof by Bpost or other recognized sender. The delivery costs are charged to the consumer. MyZebraBook reserves the right to use any returned object, including personalized books, as demonstration equipment.

4. Delivery

The MonABC books and posters are fully personalized and are therefore produced only once ordered. The production and delivery time is about 2 weeks for Belgium and 15 days for other countries. The Mon ABC products of MyZebraBook are all made in Belgium, by family run SMEs, out of high quality materials. The shipping time in the confirmation email is given as an indication, we will in no way guarantee delivery on this date formally and there will be no reimbursement of orders that arrive later than the indicated date.

5. Payment

You can choose between a secured payment by Ogone with Visa, Mastercard, Bancontact and a secured payment by PayPal